

Subscriber Acknowledgment Report (September 1, 2005)  
WC Docket No. 05-196

This extension is appropriate because we did file a report before August 10, 2005 in accordance with the Bureau's July 26, 2005 Public Notice.

We are in compliance with the notice requirements. All new VOIP customers are given verbal notice when their installation is scheduled. In addition, they receive a printed E911 Advisory at the time of installation. All new VOIP customers sign an acknowledgment of receipt of the E911 Advisory at the time of installation.

We are not in compliance with the sticker requirement. New stickers have been ordered, but have not yet been delivered to customers. They will be distributed with instructions as soon as they are delivered from the printer.

As of August 29, 2005, we have received affirmative acknowledgment from 95% of all VOIP customers. We expect to receive acknowledgment from 100% of customers by the September 28, 2005 deadline.

We plan to contact each customer who has not provided an affirmative acknowledgment by telephone prior to September 28, 2005 and advise them that their phone service will be terminated on September 28 unless they provide an affirmative acknowledgment of our E911 Advisory.

We do not plan to use a "soft" or "warm" disconnection. Therefore, customers who do not provide an acknowledgment will lose all phone service, including access to E911 on that date. We will give them adequate time to switch their phone service to another provider.